

(July – September 2015)

How are we doing?

Avia Employment Services has 5 locations in metro Vancouver including: Coquitlam, Langley, Newton, Port Coquitlam, and Richmond. Here is how we did in quarter 2 (July to September) across our service locations:

- 1,082 Job Seekers joined the program. Following is the breakdown by service location:
 - Coquitlam=264
 - Langley=218
 - Newton=297
 - Port Coquitlam=108
 - Richmond = 195
- At the end of September, Avia was actively serving over 6,100 Case Managed Clients with an additional 1,970 Clients accessing Self-Serve Services only.

How did our program help?

- 885 Case Managed Clients started new jobs between July and September. Following is the breakdown by service location:
 - Coquitlam=195
 - Langley=149
 - Newton=273
 - Port Coquitlam=93
 - Richmond = 175
- The primary sectors in which clients found jobs were Wholesale, Retail and Service Trade (19%), Trades and Construction (12%), Manufacturing (10%), Health & Wellness (8%), and Food & Beverage Services (7%).
- The average wage of Clients who found jobs related to their skills and experience was \$16.24/hour.

Feedback

The overall Client satisfaction this quarter was 93%

96% of Clients would recommend Avia to a Friend

General feedback forms and workshop feedback forms are available throughout the centre including at the front desk, in the resource room and in the workshop rooms. We use your feedback to improve our services!