

(January - March 2017)

How are we doing?

Avia Employment Services has 5 locations in metro Vancouver including: Coquitlam, Langley, Newton, Port Coquitlam, and Richmond. Here is how we did in quarter 4 (January to March) across our service locations:

- 1,099 Job Seekers joined the program. Following is the breakdown by service location:
 - Coquitlam=253
 - Langley=187
 - Newton=294
 - Port Coquitlam=117
 - Richmond = 248
- At the end of March, Avia was actively serving over 4,700 Case Managed Clients with an additional 1,287 Clients accessing Self-Serve Services either through our centres or remotely.

How did our program help?

- 821 Case Managed Clients started new jobs between January and March. Following is the breakdown by service location:
 - Coquitlam=199
 - Langley=185
 - Newton=219
 - Port Coquitlam=81
 - Richmond = 137
- The primary sectors in which clients found jobs were Wholesale, Retail and Service Trade (19%), Trades and Construction (10%), Food & Beverage Services (8%), and Health & Wellness (8%).
- Some jobs Clients found include: Accounting Clerk, Apprentice Electrician, Business Analyst, Data Manager, Diesel Mechanic, Graphics Designer, Hairstylist, Labourer/Operator, Millwright, Pharmacist, Photographer, Engineer, Postal Counter Worker, Project Coordinator and Relief Worker

Feedback

The overall Client satisfaction this quarter was 96.6% (N=374)

98.9% of Clients would recommend Avia to a Friend (N=366)

Feedback forms are available throughout the centre including at the front desk, in the resource room and in the workshop rooms. We use your feedback to improve our services. Thank you!