

(January – March 2018)

How are we doing?

Avia Employment Services has 5 locations in metro Vancouver including: Coquitlam, Langley, Newton, Port Coquitlam, and Richmond. Here is how we did in quarter 4 (January to March) across our service locations:

- 817 Job Seekers joined the program. Following is the breakdown by service location:
 - Coquitlam=192
 - Langley=169
 - Newton=219
 - Port Coquitlam=68
 - Richmond = 169
- At the end of March, Avia was actively serving over 4,850 Case Managed Clients with an additional 1,239 Clients accessing Self-Serve Services either through our centres or remotely.

How did our program help?

- 627 Case Managed Clients started new jobs between January and March. Following is the breakdown by service location:
 - Coquitlam=118
 - Langley=128
 - Newton=196
 - Port Coquitlam=54
 - Richmond = 131
- The primary sectors in which clients found jobs were Wholesale, Retail and Service Trade (18%), Trades and Construction (10%), Manufacturing (9%), and Health & Wellness (8%).
- Some jobs Clients found include: Accountant, Activity Worker, Business Consultant, Clerk, Custodian, Customer Service Coordinator, Electrician, Framer Helper, Hair Stylist, Lab Technician, Materials Handler, Operations Manager, Pattern Maker, Recycling Worker and Residential Manager.

Feedback

The overall Client satisfaction this quarter was 96% (N=202)

98% of Clients would recommend Avia to a Friend (N=204)

Feedback forms are available throughout the centre including at the front desk, in the resource room and in the workshop rooms. We use your feedback to improve our services. Thank you!