

HIATS | July - Sept 2014

How Did We Do?

Who Did We Serve?

- The average age of HIATS Clients in treatment was 43 (ranging from 18 74)
- Out of 44 Clients served
 - 36 had mild concussions
 - 8 had moderate brain injuries
- Average Number of Treatment Days
 - ITHI 1 = 19 days
 - ITHI 2 = 31 days

How Satisfied and Included Did They Feel?

- 94% was the average Client Satisfaction score
- 96% of Clients would recommend Back in Motion to a friend
- 79% of Clients felt that the facilities were easy to access
- 100% of Clients felt included in the services received.
- 100% of Clients felt prepared for the services received

How Did We Help?

- 91% of treatment Clients with mild concussions and 100% with moderate brain injuries were ready to return to work upon program completion
- 56% of Clients in the return to work portion of the program had
 Job Site Visits and 100% participated in a Gradual Return to Work

"The entire team has always been so good in explaining, talking to and encouraging me. They've been a big part of my life the last few months. While I was here because of a head injury - not the best thing - I never felt uncomfortable. Everyone is very supportive and friendly."

HIATS Client, July 2014

"Both doctors spent more time with me than another doctor has in the past." Michael B., August 2014

"Very friendly, safe and welcoming. Nic: I really appreciated her...taking time to work with my symptoms. Brian: For thinking outside the box, and doing challenges... Heike: Always had the time to explain until you fully understood...and giving specific tools to problem solve. Jenny: Take the time when my emotions got the best of me. Agnes: Personal help with neck pain... HIATS Client, Sept 2014

> Helping people work

> > Helping people live.