



### How Did We Do?

#### Who Did We Serve?

- The average age of OR1 Clients was 43, ranging from 20 to 64 years old
- The most common industry was Trades/Construction/Transportation, followed by Sales and Service
- The 21 OR1 Clients served had the following types of injuries
  - 96% had sprains/strains
  - 4% had multiple injuries
- OR1 Clients participated in an average of 19 clinic days
- 90% of OR1 Clients had a job to return to

#### How Satisfied and Included Did They Feel?

- 91% was the average Client satisfaction score
- 90% of Clients would recommend Back in Motion to a friend
- 100% of Clients felt that the facilities were easy to access
- 90% of Clients felt included in the services received
- 90% of Clients felt prepared for the services received

#### How Did We Help?

- 57% of OR1 Clients participated in a Job Site Visit
- 71% of Clients were fit to return to work upon program completion

*"My physiotherapist, Kamla, provided excellent services and always had helpful knowledge or feedback."*

OR1 Client, Aug. 2014

*"They listen to you and provide valuable info, even if it is not about your injury...all are friendly, eager to help...Stephanie helped the most, counseled on goals, very perky and upbeat attitude. I can do it!"*

Gordon K., Aug. 2014

*"Peter and Marilyn were very helpful and the program I completed has given me physical strength in aspects I didn't expect. Great program! Any time I had a question or concern, [they] were extremely helpful in giving me ...answers and solvings."*

Robert D., July 2014

Helping  
people  
work.

Helping  
people  
live.